

AAT SEMI-ANNUAL COMPLIANCE REPORT – MELBOURNE TERMINAL

REPORT PERIOD: 1ST July 2019 to 31ST December 2019

DATE OF REPORT: 20th February 2020

1. Complaints raised either directly with AAT or under the Non-Price Dispute Resolution Process

No.	Type of Complaint	Outcome of the Complaint
NIL		

2. Breaches of Clause 6 – Confidentiality and Ring-Fencing

No.	Type of Breach	Details of Breach	Response to the Breach
NIL			

3. Access Services

Details of any circumstance in which AAT offers Access Services to Qube or any other Qube Related Entity that are more favourable than the terms offered to any other Service Provider.

NIL

4. Contractual Arrangements

Details of any offer, or any contractual arrangement between AAT and a shipping line, that involved terms that:

- (A) link or otherwise relate in any way to the shipping line using Qube or a Qube Related Entity to supply Terminal Services at Melbourne Terminal;
- (B) obliged the shipping line to engage suppliers of Terminal Services that met certain requirements that only Qube or a Qube Related Entity could satisfy;

as described in clause 5 of the Variation to the Undertaking.

NIL